TrueScripts™ Amazing Care

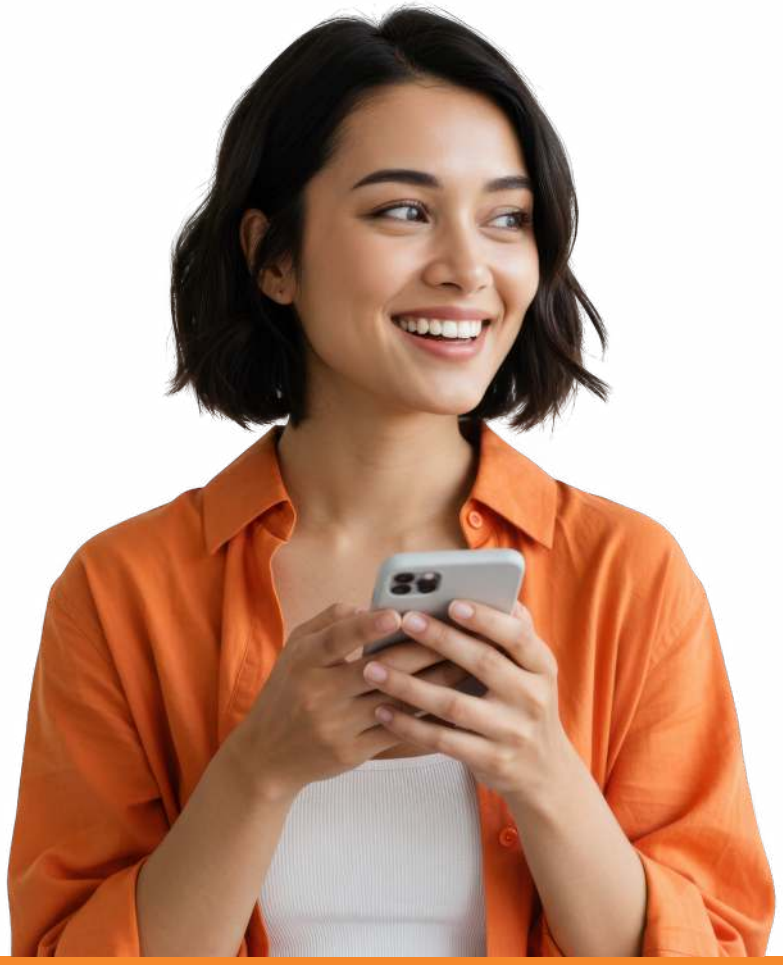
Member Portal Mobile App Instructions

The TrueScripts **Member Portal** puts your prescription benefits in the palm of your hand. From checking plan details to accessing your member information on the go, having the portal on your phone makes managing your benefits simple and convenient. Follow the steps below to set up access on your iPhone or Android device.

On an iPhone (iOS/iPadOS)

This process uses the Safari browser:

1. Open the website you want to shortcut in the Safari app.
2. Tap the Share button (the icon that looks like a square with an upward-pointing arrow at the bottom of the screen).
3. Scroll down the share menu options and tap Add to Home Screen.
4. You can customize the name for the shortcut, then tap Add in the top-right corner.
5. The website icon (sometimes called a “favicon”) will appear on your home screen like an app.



On an Android Phone

This process typically uses the Chrome browser, the default on many Android devices:

1. Open the website you want to shortcut in the Chrome app.
2. Tap the three vertical dots menu icon in the top-right corner of the browser.
3. In the drop-down menu, tap Add to Home screen.
4. A prompt will appear where you can customize the name of the shortcut. Tap Add.
5. You may be asked to manually place the shortcut or allow Chrome to add it automatically to your home screen.
6. The website icon will appear on your home screen.

Need specific help on your medications? Please call and speak to a Member Care Advocate who will assist you. **844-257-1955**