Prior Authorizations

What you should know







At a Glance

- A Prior Authorization (PA) is a process to determine if a drug can be covered. This process helps members avoid unnecessary costs and treatments.
- Independent health consultants review patient and medication data to provide unbiased clinical reviews.
- Many high-cost medications require prior authorization to allow our team to pursue financial assistance to reduce the cost of the drug for members.
- Your physician will need to complete our easy-to-use electronic Prior Authorization form, located on our website or via the QR code below.
  - Note: Turnaround time for PA can be delayed if we have trouble obtaining information from your provider.
- Once all necessary documentation is received, TrueScripts typically completes the PA process in 24 - 48 business hours.
- Your experience is very important to us! We are here to provide ***Amazing Care*** and maximize your savings. Contact us with your questions.

Scan QR Code for PA form

Questions? Please call and speak to a Member Care Advocate who will answer your questions. 844-257-1955